



Luxus Limited,
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Quality Policy

It is the policy of Luxus Limited to comply with the requirements of the International Standard ISO 9001:2015 and those defined in our Quality Management System. We will always seek to continually improve the effectiveness of our systems.

We will accomplish this by:

- Ensuring that our products and services fully meet the needs and requirements of our customers and that our pricing remains competitive.
- Providing our people with the information and training necessary to enable them to contribute towards achieving our objectives and ensuring understanding of what to do when we don't.
- Examining key performance indicators, targets and trends, as well as other statistical data, to highlight areas of concern and allow for improvements and also to demonstrate good practice.
- Setting measurable and achievable quality objectives that will aid continuous improvement and add value to the business.
- Regularly auditing our systems to ensure they comply with ISO 9001:2015. Audits will be reviewed at the Quarterly Quality review meeting.

Luxus Limited will ensure the effective communication and understanding of this policy and commits to constantly seeking ways to improve our processes and products, and subsequently, the overall service to our customers and other interested parties.

Reviewed and approved by:

Peter Atterby – Managing Director